



Fleet Care

TrackerVision Technology

Service technician equipped with secure, real-time global communication support

Notice: Our service technician is equipped with a compact computer, noise-cancelling headphones and eyewear fitted with a small camera for the **exclusive purpose** of enhancing communication between our in-field service and repair technicians and subject matter experts (SME) that are located at any of our global service centers. Video streaming technology in the eyewear allows for hands-free, real time supervision, guidance and streamlined troubleshooting.

Fleet Care: TrackerVision Technology



- 1 NOV field service technician with TrackerVision technology reviewing the on-site issue
- 2 Real-time view through TrackerVision glasses
- 3 Feed from glasses viewed in real-time by off-site subject matter expert in one of our service centers

Uses and features of TrackerVision:

- Connects in-field service technicians with SMEs via secure video/audio streaming
- Allows for real-time troubleshooting and issue resolution
- Enables hands-free collaboration with remote support
- End-to-end encryption
- Only available through your service engineer

TrackerVision usage information:

- Access to global supply of NOV experts and resources while on site, as well as resources from our vast supplier base
- Recording or photographing customer proprietary equipment strictly prohibited